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Lean done right achieve and maintain reform in your healthcare organization This edition published in 2012 by Health Administration Press in Chicago, IL. Edition Notes Includes bibliographical references and index. Classifications Dewey Decimal Class 362.1068 Library of Congress ...

Winner of the Axiom Business Book Award Silver Medal - Operations Management and Shingo Research and Professional Publication Award! Your healthcare organization cannot afford to waste time, money, or resources on an improper Lean implementation. You want to create a culture of continuous improvement, not a regime of tools that address problem areas but have short-lived results. Lean Done Right: Achieve and Maintain Reform in Your Healthcare Organization provides a roadmap for launching a transformative and sustainable Lean initiative. The Lean implementation model focuses on strategically directed action, developing a lean organizational culture, and enhancing the care delivery system. Chapters include: Death by Kaizen Event A Lean Implementation Model Strategically Directed Action The Culture-Creating Path Implement the Value Stream Work Plan The System-Creating Path Instructor Resources: PowerPoint slides of the exhibits from selected chapters.

This book deals with a hospital's struggle to secure and maintain financial stability. In the story, the leadership team of a fictional hospital adopts the tools and principles associated with the Toyota Production System or Lean. The story takes the reader through leadership's arduous journey from rejecting the methodology to embracing it, to successful implementation. This book is important because many of our nation's hospitals are besieged with financial difficulties with declining reimbursement and the public is losing confidence in our hospital's ability to provide quality care without error. Lean can provide relief from these issues but only if it is properly implemented.

Lean – Let ' s Get It Right!: How to Build a Culture of Continuous Improvement (978-0-367-42991-1, 340939) Shelving Guide: Business & Management / Lean Management This book addresses the root causes of why a majority of Lean transformations have not met expectations. More importantly, it provides the information needed to turn around the failure mechanisms and transform them into critical success factors. Lean – Let ' s Get It Right! delves into the psychology of change and motivation and clarifies the roles and responsibility changes which are required for alignment with Lean principles. While the author includes a review of Lean principles, the majority of the book either provides more depth of understanding of the principles or highlights how misalignment can thwart Lean transformation efforts. What this provides is not only clarity, but it establishes a solid reference point or framework to guide the Lean strategy. The reader will begin to see how the principles are not simply a random set of characteristics or features of Lean, but are actually a set of fundamental beliefs on which all else is based. Though repeated throughout the book that an organization must develop the specifics of their own Lean roadmap, this book concludes with guidance on making it happen. This book, with its primary focus on people, leadership, and principles, and less so on the details of tools and techniques, can be thought of as providing the few critical missing puzzle pieces to enable an effective Lean transformation.

For companies to be competitive, leaders must engage people at all levels in order to focus their energy and enable them to apply lean principles to everything they do. Strategy deployment, called hoshin kanri by Toyota, has proven to be the most effective process for meeting this ongoing challenge. In his new book Getting the Right Things Done, author and LEI faculty member Pascal Dennis outlines the nuts and bolts of strategy deployment, answering two tough questions that ultimately can make or break a company's lean transformation: \* What kind of planning system is required to inspire meaningful company-wide continuous improvement? \* How might we change existing mental models that do not support a culture of continuous improvement? Getting the Right Things Done demonstrates how strategy deployment can help leaders harness the full power of Lean. Organization leaders at all levels and the management teams who are responsible for strategy deployment will find this book especially insightful. It tells the story of a fictional (yet very real) midsized company, Atlas Industries that needs to dramatically improve to compete with emerging rivals and meet new customer demands. Getting the Right Things Done chronicles the journey of the company and its President/COO, an experienced lean leader who was hired five years ago to steer Atlas in the right direction. While Atlas had already applied some basic lean principles, it had not really connected the people and business processes so that the company could dramatically improve. Atlas' challenge: "Something was missing: a way of focusing and aligning the efforts of good people, and a delivery system, something that would direct the tools to the right places." Enter strategy deployment. The book is designed to provide readers with a framework for understanding the key components of strategy deployment: agreeing on the company's "True North," working within the PDCA cycle, getting conse

You know your organization needs creativity. Your improvement program is effective, but you ' re not making the real breakthroughs you were anticipating. Your employees struggle to create innovative change, while you struggle with how to help them. Your lean advisors talk about a "different way of thinking," but how do you get there? In this unique and uplifting book, Bella Englebach shows how the principles and tools of Creative Problem Solving drive deep and creative thinking when used with lean problem-solving approaches. In this book, you will learn how you can encourage creative thinking, how to support the creative thinking of your peers and employees, and how to help everyone in your organization develop high-value insights to advance strategy. Amid a lean deployment, Beth, a mid-level manager, is shocked to find that she has been assigned not one, but two coaches. Linda is her lean thinking coach, Carlo, a coach in Creative Problem Solving. As Beth faces serious business challenges, Linda and Carlo guide her to think deeply and creatively to solve problems and to become a strong lean thinking leader. You will follow her journey and see how Creative Problem Solving tools enhance lean thinking at every step. Creatively Lean is your roadmap to going beyond as a lean thinker and leader. Creatively Lean is more than a business novel. Appendices provide insight into the history of Creative Problem Solving, tools for divergent and convergent thinking, and tips on how to use Creative Problem Solving with A3 thinking. Use the book club questions to spur group discussion or for self-study.

An essential guide to bringing lean to your business and your life The Lean Book of Leanprovides a succinct overview of the concepts of Lean, explains them in everyday terms, and shows how the general principles can be applied in any business or personal situation. Disengaging the concept of Lean from any particular industry or sector, this book brings Lean out of the factory to help you apply it anywhere, anytime. You'll learn the major points and ideas along with practical tips and hints, and find additional insight in the illustrative examples. Lean is all about achieving the desired outcome with the minimum amount of fuss and effort, and this book practises what it preaches — concise enough to be read in a couple of sittings, it nonetheless delivers a wealth of information distilled into the essential bits you need to know. The Lean Book of Lean discards unnecessary specialisation and minute detail, and gets to the point quickly, so you can get started right away. Understand the basic principles of lean Recognise lean behaviours that come naturally Study examples of lean practices, policies, behaviours, and operations Apply lean concepts to both your business and personal life Lean is about being agile, efficient, responsive, productive, and smart. It applies to any and every aspect of life, from the factory floor to your morning routine. The Lean Book of Lean is the quick, smart guide to employing lean principles every day, so you can start doing more with less.

Work is getting whipsawed. Teams are geographically distributed, digital strategies are shattering organizational hierarchies, competition is multi-directional, and digital natives are overturning long-time company norms. Modern work needs new masters to rise up and lead.Done Right pulls from over thirty original interviews with experienced leaders across a variety of industries to show how tomorrow

Service industries have traditionally lagged manufacturing in adoption of quality management strategies and Six Sigma is no exception. While there are a growing number of books on applying the hot topics of Six Sigma and Lean Manufacturing concepts in a manufacturing environment, there has not been a mainstream book that applies these techniques in a service environment, until now. Transactional Six Sigma and Lean ServicingTM: Leveraging Manufacturing Concepts to Achieve World Class Service is a ground breaking "how-to" book that serves as a practical guide for implementing Six Sigma and Lean Manufacturing methods in a transactional service oriented environment. It uses real case studies and examples to show how Six Sigma and Lean ServicingTM techniques have been implemented and proven effective in achieving substantial documented results. Lean ServicingTM is the author's own term used to describe the application of Lean Manufacturing concepts to transactional and service processes. Liberal use of examples, graphics, and tables will assist you in grasping the difficult concepts. Transactional Six Sigma and Lean ServicingTM covers both theory and practical application of Lean ServicingTM, Six Sigma DMAIC and Six Sigma DFSS concepts and methods so you can implement them effectively in your service organization and achieve reduced costs and a new level of service excellence.

"On Time-In Full" is an important work. Tim McLean provides an easy to follow practical approach to building a highly performing supply chain" -Drew Locher, Shingo Prize Winning Author and Lean Thinker The most fundamental requirement for a manufacturing or distribution business is to deliver to customers what they want , in the quantity they want, when they want it. It doesn ' t matter how good your product is, how much the customer likes your salesperson, how slick your marketing campaign is: If your customers can ' t get what they want when they want it, they will get it elsewhere, and your business will be in serious trouble. On Time in Full: Achieving Perfect Delivery with Lean Thinking in Purchasing, Supply Chain and Production Planning is a step-by-step practical guide to designing a Lean Supply Chain that will deliver what your customers need, when they need it, every time. Timothy McLean shares his three decades of Lean supply chain experience -- In simple straightforward language, he explores the reasons why supply chains fail to deliver and what you can do about it. On Time In Full includes practical guidance for tackling the big issues affecting supply chains including: How to understand your extended supply chain with a value stream map The role of forecasting in your supply chain and how to get a meaningful forecast Calculating the right level of inventory for your business Scheduling daily production to meet demand Managing suppliers and your supply chain at home and internationally Selecting and making the best use out of an ERP system Designing an efficient distribution network The book is full of practical case studies and examples as well as references for further study. On Time, In Full is the complete guide to setting up a supply chain that works.

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